

Internal Interview Questions for Gap Analysis and Recommendations

Name: _____

Role: _____

Success Is: (fill in with their answer) _____

Customer	General Question	Specific Focus	What are you getting now and what is the timing? How useful is it when you get it?	What would you like to be different (timing, access, content, usability)?	Gap & Potential Solution
ED/President	What information do you need to;				
Program Officer	What information do you need to;				
Board Members	What information do you need to;				